

# **From Factory to WEB**

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# From Factory to WEB

- Approximately 12-14 months prior to first aircraft delivery to Delta.
  - Meet with Manufacturer's
    - Set customized maintenance training standards
    - Training material deliverables
    - Set training dates

# **From Factory to WEB**

- **Approximately 12 months prior to first aircraft delivery to Delta.**
  - **Hire temporary maintenance training staff and transfer into training department.**
    - **Team Building**
    - **Train the trainer**
- **Attend factory training.**
  - **Airframe/Engine type**

# **From Factory to WEB**

- **During manufactures airframe training.**
  - **Development of maintenance training manual begins.**
- **Manual will be developed under Air Transport Association (ATA) Spec 104.**
- **Industry Users of ATA Spec. 104**
  - **Manufactures, CBT Vendors, Airlines- Training Departments, and Regulatory Agencies**

# **From Factory to WEB**

**ATA Spec. 104 defines**

- **Level of training**
  - **1 General Familiarization**
  - **2 Ramp and Transit**
  - **3 Line and Base Maintenance**
  - **4 Specialized**
  - **5 Component Overhaul**

# From Factory to WEB

ATA Spec. 104 defines

- **Format**
  - **Manual Form**
  - **Paper and Printing**
  - **Page Layout**
- **Size**
- **Binding**

# **From Factory to WEB**

**ATA Spec. 104 defines**

- **Margin Limitations**
  - Text
  - Illustration
- **Page Number and Dates**
  - Copy Standards
- **Type Size**
  - Characters

# **From Factory to WEB**

**ATA Spec. 104 defines**

- **Identifying Revised Material**
- **Chapter Listing**
- **Tab Dividers**
- **Table of Contents**
- **Warning, Cautions, and Notes**
- **Course Objectives**

# **From Factory to WEB**

- **Upon completion of training manual.**
  - **Instructor staff start practice teaching**
  - **Make corrections to mistakes found during these practice sessions.**
- **Have training manual printed.**
- **Convert the manual to a PDF format.**
  - **Post on Technical Operations Home page.**

# **From Factory to WEB**

## **Problems**

- **Three new programs within a 18 month period.**
  - **Three different deliverable formats.**
    - **B737NG SGML**
    - **B777 FRM**
    - **B767-400ER PDF**

# **From Factory to WEB Problems**

- **Recommendations**
  - One format be used by ALL vendors.
    - **SGML**
    - **Scalable Vector Graphic**